

**Correctional Industries Limited Warranty
Cascade Classroom Furnishings
K12 Furniture**

WARRANTY COVERAGE

Correctional Industries warranty obligations for the Cascade Classroom Furnishings K12 Furniture product line and components are limited to the terms set forth below:

Correctional Industries warrants to the original purchaser (hereafter you, your, or customer), and no other person or entity, that the Correctional Industries product you purchased is free from defects in materials and workmanship and will conform to the product description in the Correctional Industries catalog or provided with the product for its usable lifetime from the date of original purchase ("Warranty Period") under normal use, when products are used and cared for as recommended by Correctional Industries below.

Normal use is defined as use that occurs during a normal 40-hour workweek.

Subject to the limitations set forth below, Correctional Industries will repair or replace such product or part thereof which, upon inspection by Correctional Industries, is found to be defective in materials or workmanship or fails to conform to the product description. Correctional Industries reserves the right to inspect products/components considered to be defective prior to taking any action under warranty. Correctional Industries may require you to provide satisfactory proof of purchase. In the event of doubts as to warranty coverage, Correctional Industries' decision is final.

If a defect arises and a valid claim by you regarding such defect is received by Correctional Industries within the Warranty Period, Correction Industries will, at its option, (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts, and is to the extent possible equivalent to the original product, or (3) provide a prorated refund of the purchase price of the product (prorated refund is based upon the purchase price depreciated over the useful life of the product). When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Correctional Industries' property. When a refund is given, your product becomes Correctional Industries' property.

Care and Use

Furniture should be inspected regularly by you for loose or missing screws, missing attachments, cracks, broken welds, metal fatigue, and general instability. Furniture should not be used other than for its intended purposes. Furniture that is damaged or appears to be unstable should immediately be removed from service, reported to the facility manager and be replaced or repaired. Repairs should only be made using factory authorized parts and methods. Clean all surfaces with mild soap and water. For information on Cascade Furniture maintenance or to report furniture which requires service, call Correctional Industries Customer Service toll free at 1.800.628.4738.

EXCLUSIONS AND LIMITATIONS

Other manufacturers' products and components may be contained in Correctional Industries products. This Limited Warranty applies only to the products manufactured by Correctional Industries. This Limited Warranty does not apply to any other manufacturer's product or component, even if packaged, used or sold with the Correctional Industries product and are sold by Correctional Industries "AS IS", where is, and with all faults, and without express or implied warranties from Correctional Industries, but may provide a separate manufacturer's warranty for their own products packaged or integrated with the Correctional Industries product. Correctional Industries will pass through other manufacturer's warranties where applicable and to the extent possible, and may, upon request, assist you with obtaining coverage under existing manufacturer warranties on components and items provided by other manufacturers in fulfillment of any Correctional Industries order.

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| ▪ Two Piece Poly Seats and Backs | 15 Years |
| ▪ Soft Shell Chair | 10 Years |
| ▪ Melamine Surfaces | 10 Years |
| ▪ Lift Lid Supports | 5 Years |

Limited Warranty.

This warranty does not apply and no other warranties apply to: (a) Normal wear and tear, (b) damage caused in-transit, which is handled under separate terms, (c) damage caused by accident, abuse, misuse, misapplication, or non-Correctional Industries products; (d) damage caused by service performed by anyone other than Correctional Industries; (e) a product or a part that has been modified or attachments to the product made without the written permission of Correctional Industries; (f) a product that is not assembled/installed used or maintained in accordance with product instructions and warnings, (g) a product that is not stored or handled appropriately – whether-such conduct is accidental or intentional, (h) Customer’s Own Material (COM) used in manufacture of the product, (i) damage from causes beyond our control such as fires, earthquakes, tornadoes or other acts of nature or (j) damage to exposed wood components, including but not limited to dents, scratches, marring, splitting, cracking, and chipping. Due to its inherent nature, materials such as wood, fabric, leather, foam and certain plastics are subject to minor variation and irregularities of color, grain and texture, and such variations or irregularities are not included in the warranties state above.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. CORRECTIONAL INDUSTRIES SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY LAW, CORRECTIONAL INDUSTRIES IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

OBTAINING WARRANTY SERVICE

You can be assured of the best level of service by contacting customer service toll free at 1.800.628.4738 within 15 days of discovery of the defect. Be prepared to provide the Purchase Order Number(s) or ORD# which can be found on the product in question.

Correctional Industries will investigate the claim. A customer service representative may contact you to schedule a product inspection and review. If the Correctional Industries’ representative affirms that the product in question is eligible under the conditions of the warranty as stated above, he/she will determine whether to provide replacement parts, authorize repairs, replace the product, or provide a prorated refund. Such determination will be made at the sole option of Correctional Industries.